

Towards a Preferred Option

PECKHAM AND NUNHEAD AREA ACTION PLAN

CONSULTATION STRATEGY

MAY 2011

Southwark Council is preparing a strategy for the continued regeneration and improvement of the Peckham and Nunhead area. It is important you have your say. This document explains how the strategy for the Peckham and Nunhead area will be prepared and how we will involve you so that you can have your say.

For more information

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1. Introduction

Southwark Council is preparing a strategy for the continued regeneration and improvement of the wider Peckham and Nunhead area. This strategy is known as an area action plan and will explain the vision for the future of the Peckham and Nunhead area and how that vision will be achieved through new development, transport, service delivery and environmental improvements.

The area action plan will look at the long-term needs of the Peckham and Nunhead area and cover things like:

- improving transport so that Peckham and Nunhead are easier places to access and areas to move around
- improving the town centre so that it provides local people and visitors with a variety of shopping and leisure activities
- improving access to the range of training and skills on offer to residents to ensure they have opportunities to get jobs
- providing children and young people with quality places to learn and achieve the best of their ability
- providing a mix of new good quality and affordable homes
- strengthening the presence of creative and cultural industries
- conserving Peckham and Nunhead's important assets such as open spaces and buildings of special character
- improving the quality of the local environment

The area action plan will be developed in stages and the involvement of residents, workers, businesses and other interested people is very important at each stage.

What is this strategy for?

The purpose of this strategy is to make sure that we involve people in preparing the Peckham and Nunhead Area Action Plan in a way that considers the needs of local people. There are minimum legal requirements for consultation we need to follow and you can read about these in Appendix A. This strategy explains how we will exceed these requirements in preparing the Peckham and Nunhead Area Action Plan.

After reading this strategy you will know:

- the steps in preparing the Peckham and Nunhead Action Plan and when you can have your say (this is explained in section 2)
- how your involvement will influence decisions made on the Peckham and Nunhead Action Plan (this is explained in section 2)
- what is different about Peckham and Nunhead and how we will cater for this when involving local people (this is explained in section 3)
- who is likely to be affected by the Peckham and Nunhead Action Plan and how we will involve these groups and people (this is explained in section 3)
- the ways we will pass on information and listen to local people (this is explained in section 4)
- how we will provide you with feedback if you make comments (this is explained in section 4)
- how we will monitor our consultation to make sure it is effective and exceeds our legal requirements (this is explained in section 4)
- what resources we have to make this strategy happen (this is explained in section 5)

2. What is the process and when can I be involved?

As with most projects, there are a number of stages in preparing the Peckham and Nunhead Area Action Plan. Different decisions need to be made at each stage of the process. The diagram below sets out the steps in preparing the plan for Peckham and Nunhead and tells you when you can get involved at each stage and how what you say will feed into decisions made.

The earlier stages present to greatest opportunity for you to feed into and influence the vision and plan for the future of the Peckham area so it is important that you get involved as early as possible.

Stage	What happens during this stage and how can you get involved?
<p>Evidence gathering September 2006 to January 2009</p> <p>This involved gathering information about the Peckham and Nunhead area and understanding the key issues affecting the area's future.</p>	<p>At this stage we prepared:</p> <ul style="list-style-type: none"> A scoping report for consultation setting out what needed to be considered by the plan to make sure it is sustainable Tables setting out the information we have on the Peckham and Nunhead area and what this means for the future of the area A Vision Paper outlining what it is we are trying to do Consultation strategy (this document) Reports to the Planning Committee and Executive Member for Regeneration
	<p>We have already:</p> <ul style="list-style-type: none"> Presented a Scoping Report at the February 2007 Peckham Community Council and Area Forum and Nunhead Peckham Rye Community Council and Area Forum Presented the Vision Paper at the April 2008 Peckham Area Housing Forum, May 2008 Dulwich Area Housing Forum and the March 2008 Nunhead and Peckham Rye Community Council Meetings Raised awareness about the action plan by having a stall at the I Love Peckham Festival (2007 and 2008), Peckham Flavas Event (November 2007) and the Peckham Fete and Nunhead Family Day (September 2008) Hosted a stall at the Green Fair as part of the Open House weekend (September 2008) Raised awareness of the Issues and Options report at Annual Tenants meetings, Sierra Leone Community Group, and stalls at Aylesham Centre and outside Peckham train station (October – December 2008) Held workshops at local schools Started a consultation project with South City Radio Put information about the project up on the council website Written to everyone on our mailing list about the project on the 10th November 2006, 11th March 2008 and the 25th of July 2008. <p>You have had your a say by:</p> <ul style="list-style-type: none"> Commenting on the scoping report

Stage **What happens during this stage and how can you get involved?**

		<ul style="list-style-type: none"> • Commenting on the Vision Paper • Attending Community Council and Area Forum meetings meeting and letting us know how you want to be consulted • Discussions at various events throughout the year
<p style="text-align: center;">↓</p> <p>What was decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye Community Councils made comments on the consultation strategy and the Vision paper, which we considered and respond to • The Planning Committee made comments on the scoping report, consultation strategy, Vision paper and draft Issues and Options paper which were considered and responded to • The Executive Member for Regeneration made the final decision as to whether these reports were ready for consultation 		
<p>Issues and Options</p> <p>September to February 2009</p> <p>This involves using the information gathered on issues to identify a vision for the Peckham and Nunhead area in the future and different ways (options) this vision could be achieved.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • A paper setting out the issues and options • A report accompanying this paper setting out the sustainability issues of each of the options • An equalities impact assessment (stage 1) • A consultation plan for this stage • Reports to the Community Council, Planning Committee and Executive Member for Regeneration on the issues and options and comments received on the scoping report together with our responses to them • A database of your comments and our responses 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings • Publicise the issues and options consultation • Write to people, groups and organisations on our mailing list about the consultation • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by:</p> <ul style="list-style-type: none"> • Commenting on the issues and options by writing to us and/or attending a meeting or workshop where these are discussed
<p style="text-align: center;">↓</p> <p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye Community Council and Planning Committee's make comment on the issues and options paper, which we will consider and respond to • The Executive Member for Regeneration makes the final decision as to whether the issues and options paper is ready for consultation and will also agree the consultation strategy and the consultation plan for this stage 		
<p>Towards a Preferred Option</p> <p>May to August</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • A wide range of appropriate options before we select the preferred option. • A section in the Area Action Plan where we set out whether we 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings • Publicise the preferred options consultation

Stage **What happens during this stage and how can you get involved?**

<p>2011</p> <p>We have introduced this stage to ensure that we fully consult on the wide range of appropriate options before we select the preferred option.</p>	<p>have a preferred option or a number of options for each theme.</p>	<ul style="list-style-type: none"> • Write to people, groups and organisations on our mailing list about the consultation • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by: Commenting on the issue and options by writing to us and/or attending a meeting or workshop where these are discussed</p>
<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye Community Council and Planning Committee's make comment on the issues and options paper, which we will consider and respond to <p>The Executive Member for Regeneration makes the final decision as to whether the issues and options paper is ready for consultation and will also agree the consultation strategy and the consultation plan for this stage</p>		
<p>Preferred Option</p> <p>December 2011 to February 2012</p> <p>This involves identifying the best option for achieving the vision for Peckham and Nunhead based on the pros and cons of each possible option and feedback from local people.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • A paper setting out the preferred option and the reasons for choosing it over other options • A report accompanying the issues and options paper setting out the sustainability issues • An equalities impact assessment (stage 2) • A report on the sustainability of the preferred options • A consultation plan for this stage • Reports to the Community Council, Planning Committee, Executive and Council Assembly on the preferred options and comments received on the issues and options together with our responses to them • A database of your comments and our responses 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings • Publicise the preferred options consultation • Write to people, groups and organisations on our mailing list about the consultation • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by: • Commenting on the issue and options by writing to us and/or attending a meeting or workshop where these are discussed</p>
<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye Community Councils and Planning Committees will make comments, which we will consider and respond to • The Executive decides whether to approve the preferred options for consideration by the council assembly, based on the reports presented to it and all comments that have been received through consultation • Council assembly makes the final decision as to whether the preferred options are ready for consultation, based on the reports and all comments that have been made. It will also agree the consultation strategy and the consultation plan for this stage 		



Stage What happens during this stage and how can you get involved?

<p>Publishing the draft plan</p> <p>September to November 2012</p> <p>Following feedback, the preferred option will be written up in detail as the area action plan for Peckham. This will be submitted to the Secretary of State and will be examined by an independent inspector who will decide whether or not we can adopt the plan and if any changes need to be made.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • The draft area action plan for Peckham • A revised equalities impact assessment (stage 2) • A final report on the sustainability of the draft plan • A consultation plan for this stage • Reports to the Community Council, Planning Committee, Executive and Council Assembly on the draft plan and comments received on the preferred options together with our responses to them • A database of your comments and our responses • A statement which explains all the consultation undertaken and how this meets legal requirements • Send any comments you make on the draft plan to the Secretary of State for consideration by an independent inspector 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings • Publicise the draft plan consultation and dates of the Examination in Public, if one is held • Write to people, groups and organisations on our mailing list about the consultation and the Examination in Public, if one is held • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by:</p> <ul style="list-style-type: none"> • Commenting on the draft plan by writing to us and/or attending a meeting or workshop where these are discussed. • Your written comments will be considered by an independent inspector. • Attending the Examination in Public, if the Secretary of State decides one should be held.
<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye Community Councils and Planning Committees make comments, which we will consider and respond to • The Executive decides whether to approve the draft plan for consideration by the council assembly, based on the reports presented to it and all comments that have been received through consultation • Council assembly makes the final decision as to whether the draft plan is ready to be submitted to the Secretary of State, based on the reports and all comments that have been made. It will also agree the consultation strategy and the consultation plan for this stage • An independent inspector appointed by the Secretary of State will examine the draft plan and all comments received on it and decide whether or not it should be adopted and what changes need to be made to it. 		
<p>Adoption</p> <p>By October 2013</p> <p>Once the Secretary of State has approved the plan the council will adopt and start using it.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • The final plan, making any final changes required by the independent inspector • Copies of the inspector's report on the draft plan • Reports to the Community Council, Planning Committee, Executive and Council Assembly on the outcomes of the examination of the draft plan by the inspector • An equalities impact assessment on any changes made • A sustainability assessment of any changes made 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye Community Council and attend other meetings • Publicise the adoption of the plan • Write to people, groups and organisations on our mailing list about the adoption of the plan <p>You can have your say by:</p> <ul style="list-style-type: none"> • Making comments to the Peckham and Nunhead and Peckham Rye Community Council, Planning Committee, Executive or Council

Stage **What happens during this stage and how can you get involved?**

		Assembly. • You will not be able to suggest changes to the plan at this stage.
	↓ What needs to be decided at this stage? <ul style="list-style-type: none"> The council must make any changes the inspector requires. No further changes can be made. The final plan is presented to the Peckham and Nunhead and Peckham Rye Community Council and Planning Committee for comment The Executive decides whether to the final plan should be presented to the council assembly for formal adoption Council assembly makes the final decision to formally adopt the plan 	↓

3. Tailoring consultation to Peckham

What is different about Peckham?

By looking at what is different about Peckham and Nunhead in comparison to the rest of Southwark we can make sure that we tailor our consultation on the Peckham and Nunhead Area Action Plan to most effectively involve local people.

The table below sets out information on people living within the Peckham and Nunhead and Peckham Rye Community Council Areas. In all, it is estimated that there are 61,814 people living in the area, almost 25% of the total borough population¹.

Characteristic	Issues for consultation
<p>Age¹</p> <ul style="list-style-type: none"> • Peckham has a young population compared to the rest of the borough and has the highest number of under 15 year olds than any other area. • Peckham has the lowest proportion of older residents. • Nunhead and Peckham Rye has the second highest proportion of older people in the borough. 	<ul style="list-style-type: none"> • Younger people may be reluctant to attend meetings in the evening because of safety concerns, yet they are an important voice. Consultation will need to target youth, this could include attending schools and youth forums in the area and using techniques that would appeal to young people. • Older people may not feel safe to attend meetings in the evening or there may be a lack of respect for their views. Meetings should be held at accessible times and information be provided in easily accessed locations. Groups that represent the interests of older people should also be targeted.
<p>Ethnicity</p> <ul style="list-style-type: none"> • Peckham has the highest number of Black residents and the second highest proportion of Chinese residents in Southwark • Peckham has the lowest number of White British and Asian Residents in Southwark • Nunhead and Peckham Rye has the highest number of mixed groups in the borough and the second highest proportion of Black Caribbean residents 	<ul style="list-style-type: none"> • Minority ethnic groups may need translators and interpreters if English is not their first language. Information should avoid jargon and legal terms. Groups that represent ethnic groups in the area should be targeted.
<p>Country of birth</p> <ul style="list-style-type: none"> • Peckham has the lowest number of people born in England • In Nunhead and Peckham Rye, over two-thirds were born in England, which is higher than average in Southwark 	<ul style="list-style-type: none"> • At the very least, all written information will include details of the council's interpreter and translation service but in appropriate circumstances information will be translated into languages spoken locally.
<p>Religion</p> <ul style="list-style-type: none"> • About two-thirds of people in Peckham and Nunhead are Christians. • Nunhead and Peckham Rye has the second highest number of Jewish people 	<ul style="list-style-type: none"> • The needs of different religious groups may not be well understood and there may be restrictions on how certain individuals can get involved. There may also be fear of discrimination preventing

¹ ONS, mid year estimate 2006

Characteristic	Issues for consultation
<p>in Southwark but the lowest proportion of Sikh people.</p> <ul style="list-style-type: none"> • Peckham has the highest number of Buddhists and second highest proportion of Muslims compared to other community councils. • At the 2001 Census, 65% of people identified as being Christian, which is close to the Southwark average. • 4% identified as being Muslim compared to 7% across Southwark, • There were a very small number of people identifying as Buddhist, Hindu or Jewish 	<p>people having their say. Contact with faith groups and forums will be important as well as holding events at accessible times and in appropriate venues.</p>
<p>Lone parents</p> <ul style="list-style-type: none"> • At the 2001 Census, 8% of households in the area were lone parent households with dependent children, compared with 10% across Southwark. 	<ul style="list-style-type: none"> • Lone parents may not be able to afford child minding to attend meetings. A variety of consultation techniques should be used. Another option is to provide childcare at meetings or reimburse part of the cost of childcare and travel for the low waged.
<p>People with disabilities</p> <ul style="list-style-type: none"> • At the 2001 Census, 13% of people in the area identified as being disabled (having a limiting long term illness). This compares to 16% across Southwark. 	<ul style="list-style-type: none"> • Venues for meetings and exhibitions will need to be accessible. Information will need to be provided in a variety of formats such as audio, large print. Sign-language interpreters may also be needed at meetings.
<p>Employment</p> <ul style="list-style-type: none"> • At the 2001 Census, 4.5% of people identified as being unemployed, compared to 6% in Southwark. • Most of those in employment had full time jobs, however 6.5% of residents were in part-time work. • 10% of people identified as being students, compared to 13% across Southwark. • 27% of residents were not economically active, compared to 34% in Southwark. • 6% of people are retired, compared to 8% across Southwark. • May 2007 data from the Department of Works and Pensions reveals approximately 14% of residents in the area are claiming income benefits of some kind. 	<ul style="list-style-type: none"> • The unemployed or low waged may not be able to afford to travel to meetings or obtain information. Information should be provided free of charge to all residents. An option is to reimburse residents for travel to meetings if they are low waged. • Shift workers may not be able to come to meetings during the evenings, a variety of meetings times should used. This could also include lunch time events for workers. • Information should be available outside business hours. Email will provide an effective way of communicating with people outside of business hours.

Who is likely to be affected by the Peckham and Nunhead Area Action Plan?

To make sure that the plan and vision for the future of the Peckham and Nunhead area is successful everyone that has an interest in the Peckham and Nunhead area needs to be involved. This is because we need to make sure that we include all of the issues, discuss all

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of the options and understand everyone’s ideas for making the Peckham and Nunhead area a better place.

People or groups likely to be affected	Ways to target and involve them
Residents are one obvious group who will be affected by the Peckham and Nunhead Action Plan. We know from the table above that the residents of the Peckham and Nunhead area are diverse and have diverse needs which will need to be addressed by the way we consult	We know about a number of organisations and groups that represent the different interests of local people in the Peckham and Nunhead area, such as faith groups, ethnic forums, youth forums, tenants and residents associations and local amenity groups. It is important all of these groups know about and are involved in the consultation. Many of these groups hold meetings that we can attend.
As well as residents, it will important to involve people who may work or run a business in the Peckham and Nunhead area or visit the area for leisure.	We will consult with local businesses and traders, business interest groups and neighbouring boroughs. Information will need to be made available in locations these people are likely to access, such as tube stations and shopping malls.
General interest groups, such as environmental groups, will also have a say in the future of the Peckham and Nunhead area to ensure that wider needs are met.	We know of associations and groups concerned with heritage, the environment or ensuring a fair society who we will need to involve in consultation. These groups may hold meetings we can attend.
<p>Certain people and organisations also need to be involved as they will have a role in ensuring what is planned actually happens. These include:</p> <ul style="list-style-type: none"> • Major land owners, including housing associations • Transport agencies and providers • Health authorities and partnerships • Utility providers • Housing providers • Creative industries • Educational establishments • Leisure and entertainment providers • Local councillors • Officers from across the council, such as housing, education, environmental services, children’s services and community services 	<p>We will need to meet with these groups and individuals and ensure they understand their role in preparing and delivering the Peckham and Nunhead Area Action Plan. They will also need to know how this fits in with the work they do. We have lists of these groups and individuals so we can get in contact with them and include them in mail outs.</p> <p>We will need to brief local councillors and ensure that they are involved in preparing the plan. Attendance at the Peckham and Nunhead and Peckham Rye Community Councils will also be a good way of reaching councillors as well as local people.</p>

Appendix B sets out in detail groups, organisations and partnerships that we currently know about and who we think need to be involved in preparing the Peckham and Nunhead Area Action Plan. This list is not necessarily complete and needs to be kept up to date.

General barriers to involving people

As well as those relating to the different needs of people, there are also general barriers to involving people that need to be overcome. These include:

Barrier	How we can overcome this barrier
A lack of knowledge about planning and planning processes	We can provide training to any group or individual. This consultation strategy will also help explain the process.
Jargon and legal terms making it hard to understand documents or putting people off	We will use plain English and avoid jargon and legal terms. Glossaries will explain any technical terms that must be used. Graphics and illustrations will be used as much as possible. Documents will be as concise as possible. Layout of documents will be clear.
A lack of interest in planning. People may feel they have other priorities and may not see the relevance of planning to their lives	We will explain the importance of planning and how it relates to the things that concern people the most, focussing on outcomes rather than explaining procedure and legal requirements. We can use a range of interesting consultation methods and ensuring meetings and information is focussed on the issues that concerns people the most.
A lack of time to get involved	We will be focussed and concise and provide different ways of having your say, such as short questionnaires.
Difficulty understanding what proposals mean in the real world, i.e. how will the look and feel of their area change as a result of what is written in the plan?	We will use examples to explain concepts, and visual materials such as illustrations, models and display boards as much as possible.
Lack of information or knowledge that the plan is even being prepared	We will ensure information is available at all times of the day, in variety of formats and in locations people frequent, such as train stations and shopping malls, as well as websites and household newsletters.
Consultation fatigue and feelings that the consultation would not amount to too much.	We need to be clear and up front about the level of influence local people can have and what can and cannot be achieved by the Peckham and Nunhead Area Action Plan. We need to coordinate consultation in the area and review previous consultation exercises to make sure we are not repeating ourselves unnecessarily. We could also show examples of how planning has led to positive changes in the local area.

Considering other consultation carried out in the Peckham and Nunhead area

There already has been much consultation with local people in the Peckham and Nunhead area about issues that affect them and their views about future development. This consultation can be grouped into two main projects:

- **The Southwark Plan and the Core Strategy:** these are the main planning documents setting out the rules that development across the borough needs to meet. This includes a vision for Peckham town centre;

- **Peckham Action Area Supplementary Planning Guidance:** this document looked at new development in Peckham should take place. It was not formally adopted after consultation as the area action plan is being prepared instead;
- **Peckham and Nunhead Area Action Plan:** this has so far been about identifying the main issues for the Peckham area and identifying a vision for Peckham;
- **Consultation on the Core Strategy:** we consulted on the Core Strategy from July 2008 to March 2010. This period overlapped with the Peckham and Nunhead Area Action Plan issues and options consultation which was carried out from September 2008 to May 2009. The Core Strategy has been formally adopted and replaces the Southwark Plan. This document sets out set out the kind of place we want Southwark to be in the future and affects everyone living, working and visiting Southwark.

This previous consultation needs to be factored into consultation on the Peckham and Nunhead Area Action Plan as it provides both opportunities and barriers to how we involve local people, as follows:

Opportunities	Barriers
<ul style="list-style-type: none"> • There is a lot of information already available on the needs, priorities and viewpoints of local people that will help us understand the issues that action plan needs to address. 	<ul style="list-style-type: none"> • We need to be careful not to unnecessarily repeat consultation that has already been carried out as this would not be a good use of people's time or resources. • We should only collect the same information again if it is likely to have changed since it was first collected. • Much of the information we have comes mainly from residents who live in private accommodation. We need to expand the range of views we have. • We need to make sure our consultation is more focussed
<ul style="list-style-type: none"> • We can learn from consultation that has taken place as to what works and what doesn't and how best to get local people interested and involved. • Local people may have a better understanding of the planning process as a result of the previous consultation exercises undertaken. • The Woodene housing estate has been demolished and is sign that change is happening. • Consultation on the area action plan can build on this momentum. 	<ul style="list-style-type: none"> • People may be reluctant to get involved in more consultation given all that has taken place. • We need to let people know that we are listening to what they have already said. • We need to make consultation relevant and interesting and focussed on outcomes. • There may be confusion on how the action plan differs from the previous documents consulted on. Negative attitudes to these previous projects, such as the perception that a lack of anything happening, could carry over to consultation on the action plan. • We will need to show how the action plan is different from previous documents and will lead to changes actually happening.

As well as past consultation we need to consider what other projects will take place at the same time as the Peckham and Nunhead Area Action Plan and involve consultation. A number of other planning documents are being prepared at the same time, including the

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Core Strategy for Southwark. We need to coordinate consultation on these documents to avoid repetition and confusion. It is important that the area action plan is used as the tool for informing and involving local people in all decisions about the long-term future of the Peckham and Nunhead area.

Plans are being prepared for each community council area including Peckham and Nunhead and Peckham Rye Community Councils that will set out the priorities of the council and its partners for each area over a three year period.

4. How we will communicate with and listen to local people

Our commitments to involving local people are to:

- Empower local people to participate in the Peckham and Nunhead Area Action Plan
- Recognise the diversity of the community and make sure everyone who may be affected is encouraged to have their say. This includes reaching out to people we may not have heard from in the past and holding events at accessible times and locations.
- Make sure our consultation promotes good community relations and positive feelings about the future of the Peckham and Nunhead area and the planning process.
- Communicate clearly, openly and honestly and keeping people informed at all stages of the process. Making information easy to access and understand.
- Work with local groups and organisations to tailor consultation exercises and where possible make use of existing planned events, meetings and communication channels.
- Make consultation relevant and interesting to those who will be affected by the Peckham and Nunhead Area Action Plan.
- Exceed the minimum legal requirements for involving people and making sure we follow Southwark's Statement of Community Involvement.

We will be clear with local people about the following:

- How feedback will be used to make decisions and what has already been decided.
- What the outcomes of the area action plan will be; how these affect local people and change the local area (the wider Peckham and Nunhead area, not just Peckham town centre).
- The limitations of the area action plan and what it cannot do.
- How the area action plan will pull together projects to improve Peckham and Nunhead and make sure what's planned happens.
- How agreed or proposed developments yet to be built will be affected. The area action plan will build on change that is already happening in the area.
- How consultation on the area action plan will feed into preparing the core strategy for Southwark which is being prepared at the same time.

What will happen at each stage of the process?

Section 2 explains the stages in preparing the Peckham and Nunhead Area Action Plan. At each stage there will be a period of consultation which will include:

- a period of usually 6 weeks when you will be able to make written comments on draft documents. This is known as "formal consultation" as it is the amount of time we must give by law.
- most stages will also include an extra 6 week period before the "formal consultation" to allow time for people to get and understand the information they need.

At the beginning of each stage, we will publish a detailed consultation plan that will set out the final consultation timetable for that stage.

At each stage we will look at carrying out a variety of consultation exercises. These may include:

- Giving presentations at the Peckham and Nunhead and Peckham Rye Community Councils and Area Housing Forums, and where necessary meet other local groups and organisations such as youth forums, schools and multi-faith forums.

- Providing council's call centre with up-to-date information and the community with accurate phone numbers so that key information can be given over the phone.
- Taking part in local public events and exhibitions.
- Putting articles in local newsletters and press, including SE15.
- Publishing information on our website and other local websites.
- Producing and distributing summary leaflets and flyers.
- Displaying all documents in libraries, one-stop-shops and local council offices.
- Briefing and keeping community involvement officers and other council officers up to date.
- Sending out letters (or email if preferred) to our mailing list explaining what is happening, where people can get information from, who to contact for more information and how they can have their say.
- Contacting key local groups, organisations, agencies by phone if necessary to encourage their involvement.
- Providing support on how to make written comments. Using questionnaires along side more formal comment forms has been shown to improve the number and range of people responding.

All written information and verbal presentations will meet the standards set out in Southwark's Statement of Community Involvement by:

- Being clear, to the point and in plain English.
- Using illustrations, diagrams, photos, models and computer visualisations as much as possible in preference to text.
- Avoiding acronyms, abbreviations and jargon and explaining technical issues;
- Including details of the council's interpreter and translation service for the main languages identified in Southwark;
- Being made available on request in large fonts, Braille or audiotape;

There will also be other ways that we will communicate with and involve local people. These will vary at each stage depending on the issues that are most important to people, feedback from previous consultation and discussion with local groups on what would work best for them. Some ideas include:

- Training workshops for the public and council officers on planning.
- Placing information and notices in public buildings, local notice boards, pubs, bars, shops, bus stops and tube stations.
- Having a regularly updated display, such as in a shopping centre, library or leisure centre.
- Arts programme especially with young people.
- Family fun day.
- Historical walks.
- Cycling tours.
- Make video booth to record people's views.
- Film/video by local college to be screened at events.
- Computer generated film showing how the Peckham area may look in the future that can then be given away on DVD.
- Working with schools to get children and young people involved in the area action plan process as part of the curriculum.
- Drawing and writing competitions with schools, describing the Peckham area in the future. Prizes awarded at consultation events, design competition at local groups, leaflet.
- Having virtual notice boards, virtual forums, on line representation forms and questionnaires on our website.
- Using text messaging service.
- Conversation cafe's

X:\Planning policy\Peckham and Nunhead Area Action Plan\Towards a preferred option\Towards a preferred option document\Supporting documents\PNAAP Consultation strategy.doc

Other ways of hearing people

We need to be realistic and realise that no matter what, some people will never get involved in the events or take opportunities to voice their concerns and comments formally. However there may be other ways that these people express their opinions, such as local web-based discussion forums, news sections on the websites of local groups, and the comments sections of local newspapers and newsletters. We will regularly check these for anything of relevance to the Peckham and Nunhead Area Action Plan.

ACTION!! If you:

Know about local meetings where people want to know about the Peckham and Nunhead Area Action Plan

Know about any events and/or exhibitions that are being held in and around the Peckham and Nunhead area

Know about any local publications or websites that are used by local people

Have any other ideas about how we can consult with local people about the Peckham and Nunhead Area Action Plan

Let us know about it!!

How we will provide you with feedback if you make comments

Comment forms will be made available on the website, at all meetings and events that we attend, at council offices and buildings or by asking us.

At the end of each stage of consultation, we will collect all comments made and enter them into a database. We will then respond to each comment made and explain the reasons for certain outcomes and decisions so that people can understand the value and influence of their contributions in developing the Peckham and Nunhead Area Action Plan.

At the end of each stage, we will publish a consultation report that explains the consultation we have carried out in each stage, the comments received, our responses to them and how comments have influenced the preparation of the plan.

We will make sure that:

- If you give us written comments you will be sent a written acknowledgement via email or letter within 10 days.
- All people who have made comments will be sent updates on progress of the Peckham and Nunhead Area Action Plan.
- All comments and officer responses will be made available on council's website and to key decision makers.
- Feedback will be given face to face through community council meetings and other meetings and events.
- You know where you can view all comments made and response to them, the consultation report, committee dates, availability of the agenda, report and minutes and about the arrangements for public speaking at meetings.

Monitoring our consultation

We will monitor our consultation to make sure it is effective, meets the commitments set out at the beginning of this section and exceeds the legal requirements.

We will do this by collecting information on:

- the number of people who attend meetings, events and send in written comments.
- their gender, age, ethnicity, disability, sexual orientation and religion/belief (this will be done anonymously).
- How satisfied you are with your involvement and what you thought about the different techniques we used.

In addition to this we will also set minimum targets on a number of things like how many people we think need to be involved, how many meetings we should attend, how many bulletins we should produce. We will always look for ways to exceed these targets where possible. These targets are set out in **Appendix B**.

Please assist us by filling out monitoring forms. It is very important that we collect this information so that we can improve how we carry out consultation and make sure that we focus our resources in areas where we need to most.

The consultation report will summarise the monitoring information we have collected.

5. What resources do we have to make it happen?

To prepare and develop the Peckham and Nunhead Area Action Plan resources, such as staff and money, will need to be identified so that we can involve and engage the community effectively.

Staff

There are three dedicated officers that are responsible for coordinating the work and consultation carried out on the Peckham and Nunhead Area Action Plan.

As well as this, a number of other officers from across the council will be involved in working together to coordinate and combine resources. We will specifically seek help and advice from the:

- Community Involvement and Development Unit on how to target hard to reach groups
- Social Policy Unit on to ensure equality issues are addressed in the preparation of the action plan
- Community engagement officers working group on how to contact hard to reach groups
- Communications officers from within the council
- Housing and resident involvement officers on how to involve local residents

A project board and project executive has also been established to keep senior council offices updated with the project.

Existing meetings, events and publications

We will use a number of existing consultation forums, organisations, networks and local publications in and around Peckham and Nunhead and Peckham Rye to give out information and encourage community involvement. These include:

- Peckham and Nunhead and Peckham Rye Community Councils and Area Housing Forums
- Publications such as Southwark Life and SE15 newsletter (see **Appendix C** for a full list)
- Websites such as “whatever” (see **Appendix C** for a full list)
- Existing networks such as Peckham Voluntary Forum (PVSF), Youth Providers Network and Multi-Faith Forum (see **Appendix B** for a full list)

Other resources

The council owns software that allows us to receive comments on-line and will help with how we present document on-line. This will make it easier for people to read and provide comments on documents and also speed up the time it takes to collect and respond to comments.

Appendix A – What are our legal requirements?

The government sets legal requirements for consultation that we must meet. These are contained in a legal document called the Town and Country Planning (Local Development) (England) Regulations (2004). Further explanation of these legal requirements is provided in a document called Planning Policy Statement 12 Local Spatial Planning (PPS12).

One of the key principles in these documents is that we involve the community at an early stage, when they can have the most influence, and continue to consult them at each stage of preparing a planning document.

The minimum we must do by law is:

- Send a copy of the sustainability assessment scoping report to Natural England, English Heritage and the Environment Agency for comment, giving them 5 weeks to respond
- Consult on the draft area action plan for 6 weeks by:
 - writing to a set list of “statutory consultees” (which include government agencies, utility providers and the police)
 - displaying documents at council offices
 - placing an advertisement in local press; and
 - publishing documents on the council’s website

(Regulation 25, of the Town and Country Planning (Local Development) (England) Regulations 2004).

We need to record all comments received and show how we have taken them into consideration. When we send the draft area action plan to the Secretary of State, we need prepare a consultation statement that summarises the main issues raised by these comments and how they have been addressed in preparing the area action plan (*regulation 28 of the Town and Country Planning (Local Development) (England) Regulations 2004*).

The council also needs to prepare a statement of community involvement. Southwark’s Statement of Community Involvement sets out how and when we will involve the community in the preparation of planning policy documents and the determination of planning applications. Southwark’s Statement of Community Involvement commits us to exceeding the minimum legal requirements for consultation.

All consultation carried out as part of the Peckham and Nunhead Area Action Plan will have to be in compliance with PPS 12 and our Statement of Community Involvement.

When the independent inspector examines the draft area action and decides if it should be formally approved, one of the things they will consider (known as a “test of soundness”) is whether the area action plan has been prepared in compliance with the statement of community involvement.

To find out more go to:

PPS 12

<http://www.communities.gov.uk/publications/planningandbuilding/pps12lsp>

Southwark’s Statement of Community Involvement

www.southwark.gov.uk/SCI

Appendix B – Who needs to be involved and how can we target them?

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> • Neighbouring boroughs 	<ul style="list-style-type: none"> • London borough of Lambeth • London borough of Lewisham • London borough of Croydon • London borough of Bromley 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from Lewisham at the issues and options stage and/or preferred options stage. • Meet with Lewisham Council about the area action plan before the end of the preferred options stage
<ul style="list-style-type: none"> • National and local heritage associations and groups 	<ul style="list-style-type: none"> • English Heritage • Southwark Heritage Association • Peckham Society 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from English Heritage and the Peckham Society at the issues and options and/or preferred options stage.
<ul style="list-style-type: none"> • National, regional and local environmental associations and groups 	<ul style="list-style-type: none"> • Natural England • Environment Agency • Southwark Friends of the Earth • Wildlife Trust 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from Natural England and the Environment Agency before the end of the preferred options stage.
<ul style="list-style-type: none"> • Regional government and regional governmental bodies 	<ul style="list-style-type: none"> • Government Office for London • Greater London Authority • London Development Agency 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from each of these groups before the end of the preferred options stage.

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> National and regional transport agencies and providers 	<ul style="list-style-type: none"> Highways Agency Transport for London 	<ul style="list-style-type: none"> To meet and involve these groups at Issues and Options and Preferred Options Stages. Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> To receive comments from each of these groups at issues and options stage and preferred options stage.
<ul style="list-style-type: none"> Regional and local health authorities and partnerships 	<ul style="list-style-type: none"> Southwark Primary Care Trust Healthy Southwark Partnership Southwark Public Involvement Group 	<ul style="list-style-type: none"> Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> To receive comments from the Primary Care Trust (PCT) at the issues and options and/or preferred options stage. Meet with the Primary Care Trust at the issues and options and preferred options stage.
<ul style="list-style-type: none"> Regional emergency services and local crime and safety groups 	<ul style="list-style-type: none"> Metropolitan police authority British Transport Police London Fire and Emergency Planning Authority London Fire Brigade London Ambulance Service Southwark Police Consultative Group Crime Concern Trust Safer Community Safer Southwark Partnership 	<ul style="list-style-type: none"> Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> To receive comments from to Southwark police consultative forum and the Safer Southwark Partnership at issues and options stage and preferred options stage.
<ul style="list-style-type: none"> Utility providers 	<ul style="list-style-type: none"> Thames Water Property Services 	<ul style="list-style-type: none"> Send Email and letter updates to our mailing list. 	<ul style="list-style-type: none"> To receive comments from Thames Water Property Services at issues and options stage and

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<p>preferred options stage.</p>
<ul style="list-style-type: none"> • Housing providers and housing groups 	<ul style="list-style-type: none"> • Southwark Housing Association Group • House Builders Federation • Family RSL • Guinness Trust • Hexagon RSL • Hyde RSL • London Quadrant Housing Trust • Metropolitan Housing Trust • Cambridge House • Peabody Trust • Presentation RSL • South London Family RSL • Ujima • Wandle RSL • ARHAG • Housing for Women • Central and Cecil Housing Trust • Lambeth and Southwark Housing Society • Samuel Lewis Knights Court • Habinteg • Octavia Hill Housing trust • Southwark and London Diocesan Housing Association • Anchor Sheltered Housing • ABC Southwark Housing Co-op 	<ul style="list-style-type: none"> • To meet with each RSL owning land in the Peckham and Nunhead area at Issues and Options Stage. • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Make presentations and conduct workshops at the Area Housing Forum. 	<ul style="list-style-type: none"> • To raise awareness of the Peckham and Nunhead AAP. • To receive comments from the Southwark Housing Association Group at Issues and Options Stage and Preferred Options Stage.
<ul style="list-style-type: none"> • Local residents and residents groups 	<ul style="list-style-type: none"> • Peckham Vision • Peckham and Nunhead and 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is 	<ul style="list-style-type: none"> • To raise awareness of the Peckham and Nunhead AAP.

Type of Consultee	Name of Consultee	How we target them	Target
	Peckham Rye Area Housing Forums • Southwark Group of Tenants Association • Bellenden Residents Group • Peckham Residents' Network	contained within Appendix C) • Email Peckham Residents' Network • Participate at local events • To host a stall at the annual Tenants Conference. • Place information on community noticeboards. • Meet with Resident Involvement Officers to discuss how we involve residents • Make presentations and conduct workshops at the Peckham and Nunhead and Peckham Rye Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers • Carry out Exhibitions and produce displays in local public assembly areas and buildings and at local events. • Each document that is produced will be displayed in libraries, one-stop shops and local council offices. • At least one leaflet or flyer for the Issues and Options Stage, Preferred Options Stage and Publishing the Draft Plan Stage will be produced and distribute to	• To receive comments from the local residents such as the Bellenden Residents Group, Peckham Area Housing Forum and Nunhead and Peckham Rye Area Housing Forum at Issues and Options Stage and/or Preferred Options Stage. • To host a workshop or series of workshops that meaningfully involves local residents before the end of the Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> Local businesses 	<ul style="list-style-type: none"> Southwark Education Business Alliance SEBA Enterprise Forum (SEF) Nunhead Business Association Local traders 	<p>local libraries, one-stop shops and area housing offices and other public venues</p> <ul style="list-style-type: none"> Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) Participate at local events Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings Contact local businesses and traders and involve them at the Issues and Options Stage and Preferred Options Stage Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers 	<ul style="list-style-type: none"> To receive comments from local businesses and business groups such as the Nunhead Business Forum at the Issues and Options Stage and/or Preferred Options Stage. To host a workshop or series of workshops that meaningfully involves local businesses and traders before the end of the Preferred Options Stage.
<ul style="list-style-type: none"> Local environmental and amenity groups 	<ul style="list-style-type: none"> CRISP Groundwork Southwark London Wildlife Trust Southwark Biodiversity Partnership The Rye Land and Station Action Group 	<ul style="list-style-type: none"> Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) Participate at local events Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. 	<ul style="list-style-type: none"> To receive comments from local environmental and amenity groups at the Issues and Options Stage and/or Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Local black and minority ethnic community 	<ul style="list-style-type: none"> • African Heritage Association • African Regeneration Association • African Root Men's Project (ARMPRO) • Aylesbury Turkish Women's Group • Association of Minority • Black Elderly Group Southwark • Caribbean Ecology Forum • International Ass of African Women • Educational Alliance Africa • Ethno News • Multi-lingual Community Rights Shop • Sierra Leone Community Forum • Somali Health and Education Project • South Asian Elderly Organisation • South East Asian Elderly • South East Muslim Association • South London Arab • Southwark Bhagini Samaj • Southwark Black Elderly Group • Southwark 	<ul style="list-style-type: none"> • Attend equalities and diversity panel at issues and options and preferred options stages. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in alternative languages 	<ul style="list-style-type: none"> • To receive comments from local black and minority ethnic groups identified at Issues and Options Stage and Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
	Cypriot & Turkish Cultural Society • Southwark Cypriot Day Centre & Elders Group • Southwark Cypriot Turkish Association • Southwark Ethnic Business Partnership • Southwark Muslim Pensioners Group • Southwark Muslim Womens Association • Southwark Race and Equalities Forum • Southwark Turkish & Cypriot Group • Southwark Turkish Education Group • Southwark Turkish Elderly • Southwark Vietnamese Chinese Community • Southwark Vietnamese Refugee Association • Vietnamese Women's Group		
• Local faith groups	• Multi-faith Forum/local faith area network • Local faith centres	• Attend multi-faith forum at issues and options and preferred options stages. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to	• To receive comments from local faith groups identified at Issues and Options Stage and or Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>our mailing list.</p> <ul style="list-style-type: none"> • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in alternative languages 	
<ul style="list-style-type: none"> • Local educational establishments 	<ul style="list-style-type: none"> • Learning and Skills Council • Southbank University • Southwark College • Goldsmiths University • University of Arts (Camberwell) • Schools 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	<ul style="list-style-type: none"> • To receive comments from local educational establishments, such as University of the Arts Camberwell, at the Issues and Options Stage and/or Preferred Options Stage.
<ul style="list-style-type: none"> • Local leisure and entertainment providers 	<ul style="list-style-type: none"> • Peckham Pulse • Peckham Library 	<ul style="list-style-type: none"> • To meet and involve leisure and entertainment providers at Issues and Options and Preferred Options Stages. • Inform through local newsletters and press (a list of local 	<ul style="list-style-type: none"> • To raise awareness of the Peckham and Nunhead AAP.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>publications and websites is contained within Appendix C)</p> <ul style="list-style-type: none"> • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Local gay, lesbian, bisexual and transgender community 	<ul style="list-style-type: none"> • Southwark LGBT Network 	<ul style="list-style-type: none"> • Seek comment from the Southwark LGBT network and equalities and diversity panel 	<ul style="list-style-type: none"> • To receive comments from the Southwark LGBT Network at Issues and Options Stage and /or Preferred Options Stage.
<ul style="list-style-type: none"> • Local disability groups 	<ul style="list-style-type: none"> • Southwark Disabilities Forum • Action for Blind People (Training Centre) 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from the Southwark Disabilities Forum at Issues and Options Stage and /or Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in alternative formats as needed 	
<ul style="list-style-type: none"> • Local older population 	<ul style="list-style-type: none"> • Southwark Pensioners Forum • Age Concern Southwark Community Support • Southwark Muslim Pensioners Group 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	<ul style="list-style-type: none"> • To receive comments from the Southwark Pensioners Forum at Issues and Options Stage and Preferred Options Stage.
<ul style="list-style-type: none"> • Local youth groups and young people 	<ul style="list-style-type: none"> • Youth Forum/Youth Council • Young Southwark • Community Youth Provision Ass. • Youth Concern UK • Springboard for Children • Springboard Southwark Trust • Youth Providers Network • NSPCC • Safe Shop and Unity Centre • Schools 	<ul style="list-style-type: none"> • Attend Youth Forums/Youth Council once they have been formalised and established. Meet Youth Providers Network and other organisations working with young people including Safe Shop, Unity Centre and NSPCC at Sojourner Centre • Work with schools to carry out consultation through national curriculum • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events 	<ul style="list-style-type: none"> • To receive comments from local youth groups and students at Issues and Options Stage and Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Local traveller and gypsy population. 	<ul style="list-style-type: none"> • Southwark Travellers Action Group 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	<ul style="list-style-type: none"> • To receive comments from the Southwark Travellers Action Group at Issues and Options Stage and Preferred Options Stage.
<ul style="list-style-type: none"> • Local refugee and asylum seeker population 	<ul style="list-style-type: none"> • Southwark Day Centre for Asylum Seekers • Southwark Refugee Artists Network • Southwark Refugee Education Project • Southwark Refugee Project 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings 	<ul style="list-style-type: none"> • To receive comments from the Southwark Refugee Project at Issues and Options Stage and/or Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in different languages 	
<ul style="list-style-type: none"> • Land owners 	<ul style="list-style-type: none"> • Tiger Developments 	<ul style="list-style-type: none"> • Meet with land owners at both Issues and Options and Preferred Options Stages and actively involve key land owners who can help deliver improvements in the Peckham and Nunhead area. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. • Provide the Southwark call centre with up-to-date information and 	<ul style="list-style-type: none"> • To receive comments from local landowners at the Issues and Options Stage and/or Preferred Options Stage.

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> • Voluntary and community sector 	<ul style="list-style-type: none"> • Community Action Southwark • Peckham Voluntary Sector Forum 	<p>the community with accurate phone numbers.</p> <ul style="list-style-type: none"> • Meet with CAS and PVSF at both Issues and Options and Preferred Options stages. • Place information in CAS newsletter and other voluntary sector newsletters. • Participate at local events • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the Issues and Options Stage, Preferred Options Stage, and Publishing the Draft Plan Stage. 	<ul style="list-style-type: none"> • To receive comments from PVSF and other voluntary sector groups

Appendix C – List of local publications and possible websites we could use

Name of website/publication	Contact	Frequency
Southwark Life	All residents	Bimonthly
Southwark Housing News	Council tenants	Quarterly
SE15	Residents in living in or near SE15	Monthly
Street Leader	Street Leaders	Quarterly
E-News for Schools	Schools staff (e-bulletin)	Fortnightly
SAVO News	Voluntary Organisations	Not known
Willowbrook Newsletter	Willowbrook mailing list	Quarterly
www.southwark.gov.uk/futurepeckham		
http://www.peckhamvision.org/		
http://www.southcityradio.org/		
http://www.peckhamsociety.org.uk/		
http://www.whtvr.org/		
www.facebook.com		
http://en.wikipedia.org/		
http://yoodoo.org.uk/		

Appendix D - Useful contacts and websites

These contacts are useful in providing information on the Future Peckham project and consultation generally.

Planning Policy Team

Planning policy is responsible for coordinating the comments and consultation on the Peckham Area Action Plan and preparing the actual document itself

Officers: Alison Squires, Rumi Bose or Jeremy Gill

Email – futurepeckham@southwark.gov.uk

Tel - 020 7525 5471

160 Tooley Street, London SE1 5LX

Community Engagement team

The community engagement division works to bring the council's services closer to the people it serves, and to put local people at the heart of everything the council does. This service offers information and advice to local residents on where to get training, support and information about community issues, and to the rest of the council on how best to consult communities.

Kevin Dykes – kevin.dykes@southwark.gov.uk

Tel: 020 7525 5601

Communities, Law and Governance Dept

160 Tooley Street, London, SE1 5LX

Peckham and Nunhead and Peckham Rye Community Council

Community councils take decision-making out of the town hall and put it back into the community. They give people of any age and background a say about what goes on in their area. For more information on your Community council area please contact the Community council team.

Pauline Bonner - getinvolvedinpeckham@southwark.gov.uk

Tel: 020 7525 1021

Sumner House, Sumner Road, Peckham, London SE15 5QS

Your Local Ward Councillor

Tel: 020 7525 7469,

The Members Room, Southwark Town Hall, Peckham Road

London, SE5 8UB

<http://www.southwark.gov.uk/YourCouncil/CouncillorsHome/>

Please use these contact details to find out who your ward councillor is and/or how to contact them.

Useful documents and websites

Government advice on consultation PPS 12

<http://www.communities.gov.uk/publications/planningandbuilding/pps12isp>

Southwark's Community Strategy:

http://www.southwark.gov.uk/Uploads/FILE_25753.pdf

Southwark's Statement of Community Involvement

<http://www.southwark/localdevelopmentframework/SCI>

The Council's constitution (including the decision making process):

http://www.southwark.gov.uk/uploads/file_16070.pdf

Information relating to Southwark Council's Equalities Scheme and Equalities Impact Assessment:

<http://www.southwark.gov.uk/YourCouncil/Equalitie>